

HAVEN Online

A website for support with issues related to workplace harassment, discrimination, or inappropriate (racist, violent, or sexual) behaviour.

Member and Family Assistance Plan (MAP)

Confidential counselling and referrals to support you and your family's physical, mental, social, and financial welfare – at home and/or at work.

Get your money back sooner! Submit health and welfare expenses electronically.

Are you submitting paper claims for your health and dental expenses? Consider an electronic claim instead. You'll get reimbursed for your expense days (sometimes even weeks) faster – and directly to your bank account!

To submit an online claim, log in to your My Canada Life at Work account – either online (mycanadalifeatwork.com) or through the Canada Life GroupNet app from Google Play or the Apple App store.





	2020	2021	2022	2023	_
Investment Returns	5.10%	9.10%	-3.40%	10.80%	
Producer Contributions	\$17.3M	\$27.6M	\$27.5M	\$15.86M	
Benefit Expenses	\$20.12M	\$24.3M	\$31.1M	\$33.6M	
Number of Members	5,881	6,233	6,534	7,301	



It would not surprise anyone that the SAG-AFTRA and WGA strikes had a profound impact on film workers in the Canadian film & television industry.

While no one wanted, or planned, to take months, or years, away from the job they love, this scenario became much of our Plan members' reality. As dwindling resources caused undue stress, many members turned to their retirement saving for help.

The CEIRP Retirement Committee, representing the IATSE and DGC, closely monitored the unprecedented impact the labour unrest was having on Plan members. They made sure that members facing financial difficulties were informed of their options during the downturn in employment. Members were encouraged to apply for employment insurance benefits, talk to their property owner, bank or creditor, or apply to the AFC for emergency financial aid as soon as possible.

As the SAG-AFTRA strike continued, the Retirement Committee, as a last resort, enacted a temporary policy. This policy allowed Plan members demonstrating dire need to access their restricted retirement funds in monthly increments after agreeing to payroll deductions of a minimum 5% once they resumed employment in the industry.

Key Highlights from 2023

Extended plan for family

Immediate family members are invited to join the Plan! Providing they meet eligibility requirements, family members can open a Registered Retirement Savings Plan and/or a tax-free savings account (TFSA

- For an RRSP, they must have an earned income, filed taxes in Canada and be at least 16 years of age in order to contribute more than \$2,000 per year.
- TFSA eligibility is based on age (they need to be at least 18 or the age of majority in their province), a resident of Canada and have a valid social insurance number.

Shortened Wait Times, Speedier Access to Information You Need

Canada Life and CEIRP have launched a dedicated Canada Life phone line for CEIRP members: 1-855-729-1859 – after selecting your language preference, press "2" for retirement and savings plan inquiries Monday to Friday 8am to 8pm, ET.